



## Summit Card Terms and Conditions

### Points

To collect points for a transaction in our restaurants, your SUMMIT card must be presented when paying your bill.

5 points will be awarded for every £1 that is spent. This can be altered at the discretion of Mountain Range Restaurants. We shall be entitled at any time to cancel points awarded if the relevant products to which such award relates are returned or cancelled for any reason and a refund of the purchase price is given or if the relevant products are exchanged for other products.

The current redemption value of points is 1 point equals 1p. Mountain Range Restaurants reserves the right to vary the rate at any time.

Rewards, in the form of vouchers, will be emailed/mailed to customers. The amount will vary depending on the amount of points collected. Collecting periods may vary but will mainly be every 3 months. Points a member has collected at Mountain Range Restaurants fall between the level of reward and the next level will be 'carried over' as the starting balance(s) for the next collecting period. The current levels are multiples of 500 points. Mountain Range Restaurants reserves the right to vary the rate at any time.

Members who do not reach the minimum number of points needed to qualify for a reward by the end of the collecting period will have their points total 'carried over' to the next collecting period.

SUMMIT card vouchers (which are those sent to you with your name on and which are in-date, are not damaged, defaced, copied, altered or redeemed) can be used to purchase food at any of our restaurants.

Vouchers are only valid when accompanied by a customer's SUMMIT card.

### Complaints procedure

Complaints regarding any element of the SUMMIT card service should be sent in writing or by email to Summit Team, 2 Wilton Close, Partridge Green, W.Sussex RH138RX, or [summit@mountainrangerestaurants.com](mailto:summit@mountainrangerestaurants.com).